

Windows Management Experts is a leading Microsoft solution integrator, known for its Rapid & Responsive services, that helps direct customers and partners realize the full benefits of their existing Microsoft investments through solutions in the areas of M&A migration services, Power Platform, Endpoint Management, Microsoft Security & Compliance, and Azure services.

In our practice, we found that roughly 30% of our clients use only 40% of the overall features with the licenses they are already paying for. The value we provide is in closing that gap, so we can help them capture and benefit from the full realization of the Microsoft technology stack.



Windows Management Experts
Professional Services - Softerra Adaxes

What is Softerra Adaxes?

Adaxes is a solution that streamlines the automation and management of Active Directory and Azure AD environments. It provides all the tools needed to implement delegation, corporate standard enforcement, custom workflow automation, role-based access control, and much more. With Adaxes, you can truly experience AD, Exchange, and Microsoft 365 as a single ecosystem. And it isn't just about convenience - it's about efficiency.

Our team of Softerra Adaxes experts is dedicated to providing top-notch integration services that streamline user provisioning and de-provisioning processes. With in-depth knowledge of Adaxes, Visual Basic, C-Sharp, and PowerShell, our engineers develop custom scripts to enhance the functionality of this powerful automation tool. We specialize in designing and implementing workflows that optimize business processes, boost efficiency, and ensure a seamless user experience. As part of our services, we manage user accounts, group policies, and access permissions in Adaxes, paying meticulous attention to IT security best practices to ensure compliance with data protection regulations.



Seamless Device Distribution

Automatically send notifications to distributors and to employees who are offboarding and communicate on how and where to return the equipment. This eliminates all the emails and manual processes upon employee exit.



Automated Provisioning & User Lifecycles

Get new employees ready to start in no time. You can automate user lifecycles, including onboarding, ongoing management, and offboarding. You can also create custom workflows that jump-start user account provisioning in your directory and linked systems like Exchange, and Microsoft 365.



Streamlined Access Management

Efficiently manage user access rights and permissions with Softerra Adaxes. Say goodbye to manual processes and email chains during employee exits. Trust us to simplify access management and enhance security for your organization, empowering you to focus on core tasks while minimizing administrative overhead.

Adaxes Integration with HRISs & HCMs

We build Identity Automation Solutions that are often sourced from the client's HRIS, driving user lifecycle automation with Active Directory and Azure AD.

We use Adaxes to accomplish custom functions in your Human Resources

Information Systems (HRIS) and Human Capital Management (HCM). It's a kind of consolidation of your automation solution. The solutions we build are outside of the HRIS system and use your HRIS system as a source environment.

We can integrate with HRIS/HCM tools like:

- Workday
- Bamboo HR
- UKG
- ADP Vantage
- ADP Workforce Now
- Ceridian Dayforce

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More to do with Softerra Adaxes

- Add to Groups
- Move to Organizational Unit
- Create Mailbox
- Create a home folder
- Assign M365 licenses
- Send a welcome email
- Run Script
- Generate user reports.
- Manage shared mailboxes
- Configure password policies
- Synchronize user data across systems
- Manage security groups and distribution lists
- Automate software installations
- Integrate with third-party applications
- Track and audit user activities
- Configure self-service password reset

Benefits with Adaxes Integration with WME

- Streamlined processes for efficient user management
- Heightened data security through comprehensive access controls
- Compliance adherence with simplified auditing and reporting
- Reduced administrative burden
- through automation and self-service features
- Seamless onboarding and offboarding experiences for employees
- Enhanced user satisfaction with improved self-service functionalities
- Centralized management for better control and oversight
- Scalability and flexibility to adapt to organizational growth and changes.
- Actionable insights through rich reporting dashboards
- Establishing standards and governance protocols

Scenario 1

Challenge:

A global company with a 170,000+ Active Directory object environment needed a globally unified service desk and process that reduced the amount of inconsistencies and time spent on user data.

Solution:

WME streamlined all user management business processes globally which enabled implementation of a single solution umbrella for all regions using a common schema. A reporting portal was built to govern and maintain the management of users.

Results:

Global service desk teams are now unified with a streamlined process empowering senior leadership to rely on their trusted data

Scenario 2

Challenge:

An IT and HR department had trouble meeting the demand of user requests in a 500-user environment.

Solution:

WME implemented an automated data processing engine that captured a back-up of their HRIS (Human Resource Information System) directly to their Active Directory (AD) environment without any human intervention. This automated method reduced the amount of time it took to connect directly with the HRIS, enabling HR and IT personnel to easily manage and modify options outside of the system.

Results:

This platform reduced significant data inconsistencies and up to 200 hours across HR, IT, Finance and other business lines. User management activities are now conducted without the assistance of the IT team such as a self-service password reset option for all users.

Scenario 3

Challenge:

A single IT team was managing six (6) separate Active Directory (AD) forests in a 200-user environment. The organization had a semi-functional implementation of the automated solution in place.

Solution:

WME conducted a health evaluation of the current environment and created a single point of management dashboard to manage all users across all six (6) forests. This solution automates processes that set policies or configurations against all forests, integrating with third-party systems throughout the forest to maintain existing processes.

Results:

Enhanced connectivity between the core management forest and the applications managing the remaining domains and forests. The automated solution simplified user management and reduced time for new user onboarding.

Client Testimonials

"I have really liked the use of this product so far and it has helped us to greatly streamline AD management tasks."

"It's a godsend. Basically, removes the need of a help desk by giving the tools, training and power to HR."

"We use this solution and Active Directory management for anything from changing passwords via SMS to creating users, fully automatic. Its documentation and support is fantastic."

We have mastered the intricacies of designing and implementing complex Adaxes workflows that optimize business processes, ensuring seamless integration and improved efficiency. With our profound knowledge of user account management, group policies, and access permissions, we fully unravel the capabilities of Adaxes security features to safeguard your data and maintain compliance with stringent regulations.

“ Trust us to tackle the most demanding challenges of Softerra Adaxes with precision and deliver outstanding results for your organization. ”